

# Aging and Disability Services

## FUNCTION

The staff of Aging and Disability Services shares the Montgomery County vision, where seniors, persons with disabilities, and their families are fully participating members of our Community. The mission of this service area is to affirm the dignity and value of seniors, persons with disabilities, and their families by offering a wide range of information, home and community-based support services, protections, and opportunities which promote choice, independence, and inclusion.

## PROGRAM CONTACTS

Contact Jay Kenney of the HHS - Aging and Disability Services at 240.777.4565 or Trudy-Ann Hunter of the Office of Management and Budget at 240.777.2778 for more information regarding this service area's operating budget.

## PROGRAM DESCRIPTIONS

### ***Community Support Network for People with Disabilities***

This program area provides supported employment for adults with developmental disabilities; service coordination; services for people with visual and hearing impairments and physical disabilities; summer camp for children with multiple disabilities; crisis management and intervention; school-to-work transition assistance; and the Home and Community Based Services Waiver for Children with Autism Spectrum Disorder (Autism Waiver). This program area also provides financial assistance to State-funded providers who serve adults with developmental disabilities

<b>Program Performance Measures</b>	<b>Actual FY07</b>	<b>Actual FY08</b>	<b>Estimated FY09</b>	<b>Approved FY10</b>	<b>Projected FY11</b>
Percentage of adults with developmental disabilities provided community living services who remain at the same level of independence after receiving supportive services <sup>1</sup>	97	NA	97	97	97
Percentage of customers in supported employment services who participate in gainful activity <sup>2</sup>	94	NA	94	94	94

<sup>1</sup> FY08 data was not reported after the suspension of Montgomery Measures-Up

<sup>2</sup> FY08 data was not reported after the suspension of Montgomery Measures-Up

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>16,126,820</b>	<b>44.3</b>
Enhance: Additional funding for Developmental Disability (DD) provider supplement	157,790	0.0
Add: Potomac Community Resources, Inc. - Persons with developmental disabilities	60,000	0.0
Decrease Cost: Eliminate contract for Tuition Assistance	-10,000	0.0
Decrease Cost: Abolish a vacant Program Specialist II Position	-64,600	-1.0
Reduce: Supported employment services and reduce the total contracts from three to one and replace with Customized Employment	-80,000	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	263,150	0.1
<b>FY10 Approved</b>	<b>16,453,160</b>	<b>43.4</b>

Notes: Miscellaneous adjustments includes inflationary adjustments for providers of developmental disabilities services totaling \$155,750 and a contract shift of \$68K from Children, Youth, and Family Services.

### ***Assessment and Continuing Case Mgmt Svcs***

This program area provides multi-disciplinary assessments, care planning, and case management services to frail seniors and adults with disabilities to remedy and prevent abuse, neglect, self-neglect, exploitation, or inappropriate institutionalization. Services include Adult Protective Services, Adult Evaluation and Review Services (AERS), Statewide Evaluation and Planning Services, Social Services to Adults, and the Public Guardianship Program.

<b>Program Performance Measures</b>	<b>Actual FY07</b>	<b>Actual FY08</b>	<b>Estimated FY09</b>	<b>Approved FY10</b>	<b>Projected FY11</b>
Number on Social Services to Adults (SSTA) waiting list	255	284	200	150	100

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>6,084,770</b>	<b>54.4</b>
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	72,710	-0.2
<b>FY10 Approved</b>	<b>6,157,480</b>	<b>54.2</b>

### **Assisted Living Services**

This program area provides subsidies and case management for low-income seniors who live in group homes for the frail, elderly, and adult foster care homes for frail seniors and adults with disabilities.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>2,078,420</b>	<b>6.8</b>
Reduce: Group Senior Assisted Housing Grant	-38,680	0.0
Decrease Cost: Assisted Living Services subsidy based on historic actuals (Senior Group Assisted Housing Subsidy)	-50,000	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	-17,060	0.0
<b>FY10 Approved</b>	<b>1,972,680</b>	<b>6.8</b>

### **Community/Nursing Home Med. Assist. & Outreach**

This program area will shift into the Community Health Services Program in Public Health Services in FY10.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>2,657,740</b>	<b>32.9</b>
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	-2,657,740	-32.9
<b>FY10 Approved</b>	<b>0</b>	<b>0.0</b>

### **In-Home Aide Services**

This program area provides personal care assistance to seniors and eligible adults with disabilities who are unable to manage independently due to physical and/or mental impairments. In-home aide services prevent abuse, neglect, and exploitation of vulnerable adults, and enhance overall quality of life by providing personal care, chore assistance, therapeutic support, self-care education, and escorted transportation.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>4,722,360</b>	<b>16.9</b>
Eliminate: The Chore Services Program (services to approximately 48 clients for 4 hours per week)	-150,000	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	42,400	0.0
<b>FY10 Approved</b>	<b>4,614,760</b>	<b>16.9</b>

### **Information and Assistance**

This program area assists seniors, persons with disabilities, and their families, in defining service needs, locating required services, and facilitating the application process to access services.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>945,060</b>	<b>9.8</b>
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	49,430	0.0
<b>FY10 Approved</b>	<b>994,490</b>	<b>9.8</b>

### **Ombudsman Services**

This program area investigates and resolves complaints in nursing homes and assisted living facilities for seniors and people with disabilities made by residents, staff, and family members.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>650,880</b>	<b>6.3</b>
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	12,800	0.0
<b>FY10 Approved</b>	<b>663,680</b>	<b>6.3</b>

## Respite Care

This program area provides temporary, occasional care of frail seniors, adults and children with disabilities, and children with severe behaviors and/or medical issues to give relief to families and other primary caregivers.

<b>Program Performance Measures</b>	<b>Actual FY07</b>	<b>Actual FY08</b>	<b>Estimated FY09</b>	<b>Approved FY10</b>	<b>Projected FY11</b>
Number of unmet requests for service in Respite Care	204	430	150	200	200
Percentage of customers with disabilities that remain in the community	94	85	90	90	90

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>1,196,040</b>	<b>0.0</b>
Shift: Respite Care expenses to available grant funding	-48,950	0.0
Reduce: Respite Hours From 164 Per Fiscal Year Per Individual to 139 Hours Per Fiscal Year Per Individual	-135,000	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	23,340	0.0
<b>FY10 Approved</b>	<b>1,035,430</b>	<b>0.0</b>

## Senior Community Services

This program area provides funds for services that help seniors to remain independent in the Community including: legal services; representative payee services; health insurance counseling; "visitor" services; grocery shopping; transportation to senior centers; subsidized employment; and socialization for seniors with visual impairments. This program area also administers and operates the Home and Community Based Waiver for Older Adults (Medicaid Long-Term Care Waiver).

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>3,767,460</b>	<b>21.1</b>
Increase Cost: Program Transportation	154,010	0.0
Add: Alzheimer's Disease and Related Disorders Association, National Capital Chapter, Inc. - Program for frail seniors, families and caregivers	92,200	0.0
Eliminate: Food and Friends, Inc. Grant	-35,730	0.0
Eliminate: Senior Health Self Management Grant	-37,750	0.0
Decrease Cost: Medicaid Waiver for Older Adults Grant	-74,680	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	70,770	-2.0
<b>FY10 Approved</b>	<b>3,936,280</b>	<b>19.1</b>

Notes: Miscellaneous adjustments includes two Retirement Incentive Program (RIP) abolishments.

## Senior Food Program

This program area provides lunches to seniors at sites around the County and also provides home-delivered meals, nutrition education, and physical fitness activities. It is administered in cooperation with a variety of public and nonprofit agencies including the Montgomery County Board of Education, which is responsible for a major portion of the food preparation.

<b>Program Performance Measures</b>	<b>Actual FY07</b>	<b>Actual FY08</b>	<b>Estimated FY09</b>	<b>Approved FY10</b>	<b>Projected FY11</b>
Number of unduplicated customers served in Senior Food Program	5,464	5,237	5,500	5,500	5,300
Percentage of customers who report an increase in social contacts <sup>1</sup>	83	NA	75	75	75

<sup>1</sup> Data not collected in FY08 due to transition to department wide outcomes

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>1,685,690</b>	<b>2.9</b>
Increase Cost: Older Americans Act	427,080	1.2
Increase Cost: Senior Nutrition Meals - Increased Cost	134,000	0.0
Add: Top Banana Home Delivered Groceries, Inc. - Provides food, protects the health of vulnerable adults	51,740	0.0
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	-7,490	0.3
<b>FY10 Approved</b>	<b>2,291,020</b>	<b>4.4</b>

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## **Service Area Administration**

This program area provides leadership and direction for the administration of Aging and Disability Services.

<b>FY10 Approved Changes</b>	<b>Expenditures</b>	<b>WYs</b>
<b>FY09 Approved</b>	<b>473,440</b>	<b>2.8</b>
Miscellaneous adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting more than one program	14,020	0.0
<b>FY10 Approved</b>	<b>487,460</b>	<b>2.8</b>